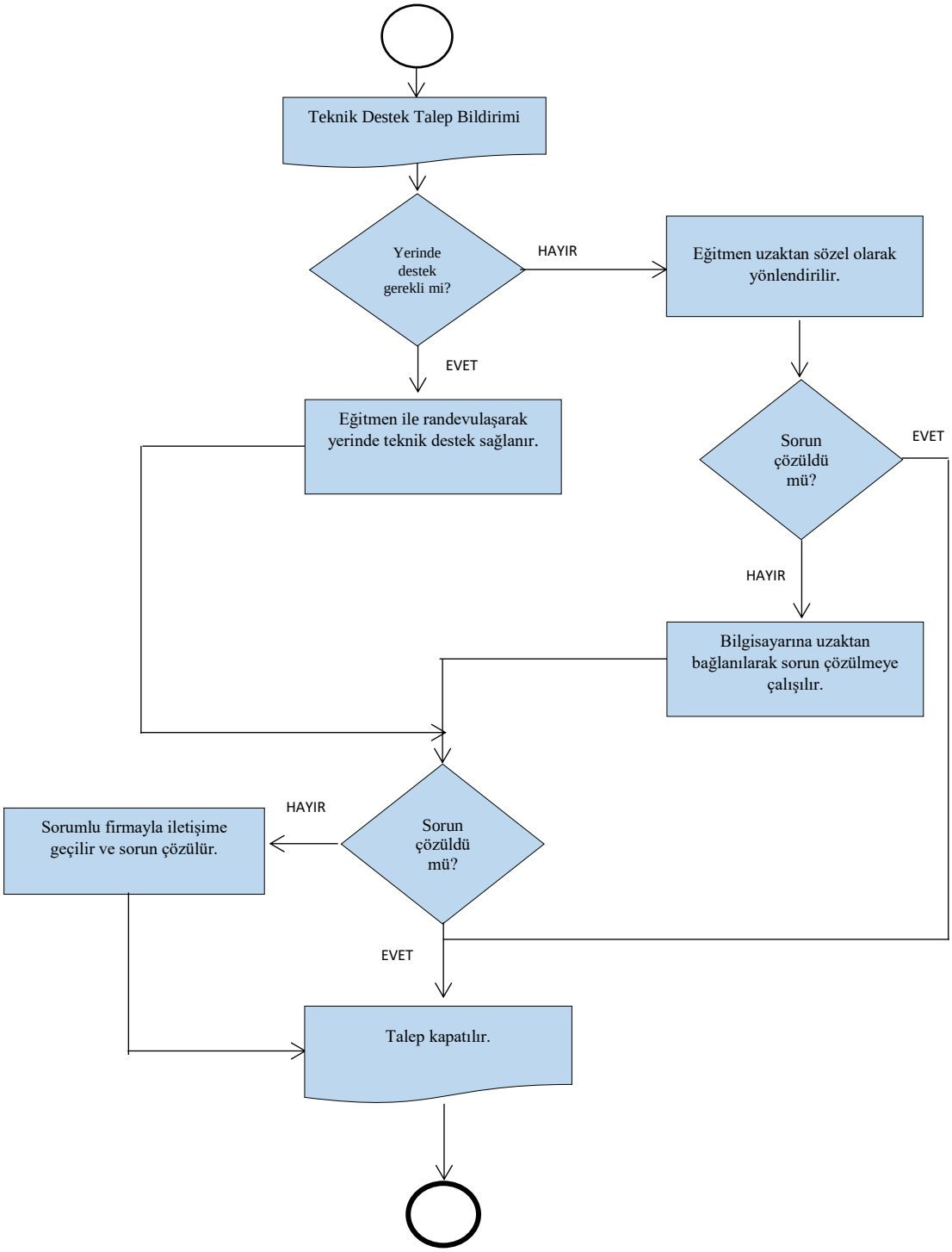EĞİTMEN TEKNİK DESTEK İŞ AKIŞ ŞEMASI